

Illinois Critical Access Hospital Network: Essential Credentialing Training for Rural Hospitals

Credentialing Workshop Agenda

June 5, 2024 | **Springfield, IL** | Presented by Raúl Zambrano, MS, MD, FAAFP, FACHE, MRO

8:30 Introduction



9:00 Roles and Responsibilities

- Who is responsible for the quality and safety of patient care?
- Who is accountable and for what?
- How should medical staff leaders and hospital leaders work together to achieve physician success, hospital success, and great patient care?

9:30 The Greeley Pyramid

- Keys to achieving great physician and practitioner performance and accountability
- Setting expectations and evaluating professional performance
- Questions

10:00 Break

10:15 Essentials of Credentialing and Privileging

- Make patients the focus of credentialing and privileging decisions
- How to streamline credentialing so it is fair, effective, and efficient
- Making sense of laundry lists, core privileges, and competency clusters
- Managing today's privileging challenges
- Roles and responsibilities of all involved in the process
- Understand what the medical service profession role does

12:25 Lunch

1:00 Making Peer Review Effective, Efficient, and Fair

- How to drive bias out of peer review
- General competencies
- OPPE and FPPE
- Questions

3:10 Conclusion