Schedule at a Glance

Thursday, May 11

7:30 - 8:30 am	Registration / Breakfast Breakfast sponsored by Managed Care Partners Tote Bags sponsored by Vizient, Inc .	Registration Desk Heritage Hall
7:30 - 8:30 am	Exhibitor Visits Lanyards/Namebadges sponsored by Medefis	Exhibit Area
8:40 - 8:45 am	Welcome	Heritage Hall
8:45 - 9:30 am	The Challenges of Leading a Team: On the Field, in the Board Room or in the Operating Room Janet Rayfield, Head Coach, University of Illinois Womens' Soccer	Heritage Hall
9:35 - 10:15 am	 In It to Win It! - What Illinois CAHs are Doing to Build Successful Teams Panel Discussion facilitated by Pat Schou, ICAHN Executive Director Marcie Ganson, Mason District Hospital - Business Leadership Team: Transforming and improving care delivery Joe Whiston, Hopedale Medical Complex - Cross Department Mentorship Nat Hall, Memorial Hospital Carthage - Employee Engagement Strategies for Maximum Empowerment and Satisfaction 	Heritage Hall
10:15 - 11 am	Morning Break and Vendor Exhibits Break sponsored by The Joint Commission	Heritage Hall
10:45 - 11:45 am	Nursing Roundtable: Rounding the Bases in Clinical Leadership Led by Shelley Riser, MSHA, BSN, RN Chief Clinical Officer Ovation Healthcare and Kristine Wolff, DNP, RN Senior VP Clinical Solutions	Loyalty
11 - 11:45 am	Ancillary and Peer Group Breakout Sessions Plant and Infection Prevention: Build Your Environment of Care Team to Facilitate Substitution Led by Mary Alice Levin, Infection Control Consultant, Hektoen Institute, LLC Diagnostic Imaging/Lab/Respiratory: Quality Reporting and Workforce Issues Led by Dan Walker, Ancillary Services Director,	Alma Mater Lincoln
	Sparta Community Hospital Rehab/Therapy: Setting Up a Pelvic Floor Program	

Thursday, May 11 (continued)

11:45 am - 12:55 pm	Lunch, Vendor Exhibits, Vendor Games and Prizes Lunch sponsored by O'Shea Builders	Heritage Hall
1 - 1:30 pm	Playing Ball on the Hill - State and Federal Legislative Updates Pat Schou, ICAHN Executive Director	Heritage Hall
1:35 - 2:55 pm	Fun with Teams; An Exploration of Behaviors that Drive Results Susan Reising, BCC, Leadership Coach, Bradley University Keynote speaker sponsored by AETNA Better Health of Illinois	Heritage Hall
3:00 pm	Final Drawing and Evaluations	Heritage Hall

Speaker Biographies



Janet Rayfield has been the University of Illinois Head Women's Soccer Coach for 22 seasons. Her teams have had 10 NCAA Tournament appearances, 3 Round of 16 appearances and 1 Elite Eight appearance. They have earned 2 Big Ten Tournament titles and numbered 7 Big Ten Players of the Year among them. She is a US Women's National Team Olympic scout, and served as an assistant to the 2012 World Cup Champion US U20 Women's National Team. She served in 2004 as president of the National Soccer Coaches Association.



As an experienced writer, editor, strategist, facililtator, trainer and Board Certified Coach, **Susen Reising**, BCC "mixes and matches" her skill sets to meet clients' needs. She has worked with individuals, teams and businesses of all sizes. Over the years, her clients have included national magazines, Fortune 100 companies, small and large healthcare and educational institutions, marketing and communication agencies, and many people ready to make a change in their lives. She lives in central Illinois with her husband and two spoiled fur-kids. Besides seeing her clients shine, she loves animals of all kinds, our magnificent planet, people with big hearts, dark chocolate and a good hard laugh with friends. (And coffee – maybe a little too much, but she's working on that.) – *Keynote speaker sponsored by AETNA*



Pat Schou is the executive director of the Illinois Critical Access Hospital Network, the first statewide critical access hospital network (established in 2003 and comprised of 57 CAH and small, rural hospitals) which provides a number of hospital support services and educational programs. She also manages the Medicare Rural Hospital Flexibility Grant, the Small Hospital Improvement Program, and several other grant programs on behalf of the Illinois Department of Public Health. In addition, Ms. Schou is the executive director of the Illinois Rural Community Care Organization, which is a statewide rural accountable care organization comprised of 27 critical access and small, rural hospitals. She is also the immediate past president of the National Rural Health Association.