



**Save the Date: Annual Conference on Nov. 9-10**



## ICAHN welcomes 58th member

### Jacksonville Memorial Hospital achieves critical access hospital designation

Jacksonville Memorial Hospital, previously known as Passavant Area Hospital, was recently designated as a critical access hospital and is now the Illinois Critical Access Hospital Network's 58th member. Jacksonville Memorial Hospital is part of Memorial Health System. "This is a pivotal moment in the history of Jacksonville Memorial Hospital," said Dr. Scott Boston, president and CEO. "As a critical access hospital, we will continue our mission to improve health while enjoying the financial freedom to add services, update facilities, and better serve our communities."

[For More Information](#)

## 'Healthy Hillsboro' model honored

### NRHA lauds collaboration of Hillsboro Area Hospital and SIU Medicine's Population Science Department

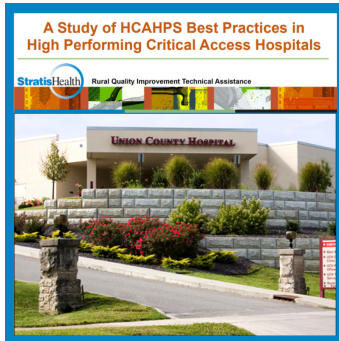
The "Healthy Hillsboro" model, developed by Southern Illinois University Medicine Department of Population Science and Policy and Hillsboro Area Hospital, has pulled together a community hospital, an academic medical department, and a health-focused corporate philanthropy to create community



connection, project design, and funding needed to successfully move the dial on mental and physical health. This project, recently recognized by the National Rural Health Association with the 2022 "Outstanding Rural Health Program" Award, is improving the social determinants of health and quality of life in Hillsboro, in collaboration with local school districts and community organizations.

[For More Information](#)

---



## HCAHPS Best Practice Highlights

### Union County Hospital is chosen to participate in study of HCAHPS Best Practice of High-Performing CAHs

Due to outstanding overall HCAHPS performance for the past five years, Union County Hospital has been chosen to participate in a national HCAHPS focus group during the virtual CAH HCAHPS "Best Practice Summit," slated for August 4 from 1 to 5 p.m. Insights from this focus group will be used to inform the

update of the 2017 Study of HCAHPS Best Practices in High-Performing CAHs, a national compendium of best practices, tools, and resources for Flex programs and CAHs to improve patient experience survey responses. The four-hour virtual summit will be facilitated by Stratis Health and the Rural Quality Improvement Technical Assistance program, in support of the HRSA Federal Office of Rural Health Policy.

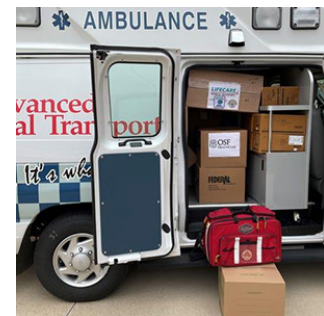
[For More Information](#)

---

## With body armor and supplies

### OSF HealthCare's VP of Government Relations visits Ukraine to see how ambulance is assisting in war effort

What started as a 7-year-old Peoria girl's question on why people were being hurt in the Ukraine has evolved into a multi-state effort to ship medical supplies and ambulances to the embattled nation. This mission led Chris Manson, OSF HealthCare's Vice President of Government Relations, to board a plane bound for Eastern Europe earlier this spring, where he eventually visited the presidential palace in Poland and then traverse a further 200 miles into the war torn nation where he was able to meet up with officials, assess the needs, and find out what happened to an AMT ambulance OSF HealthCare had sent there a few weeks earlier.



[For the Full Story](#)

---

## Social Determinants of Health

Conference focuses on understanding how past and present events can improve your community's health, well-being

The Social Determinants of Health Conference is slated for



Tuesday, August 9 from 9 a.m. to 3:30 p.m. at Erin's Pavilion, 4965 Second Street, Springfield, IL. Topics include "Historical and Systemic Trauma: Connections to Current Outcomes and Inheriting Resilience," "Pediatric Social Determinants of Health," and "Economic Development as a Tool to Improve Health Outcomes." Cost is \$65 per individual, and 5.5 contact hours will be given for nurses, LCSWs, and LCPCs upon completion.

[To Register or For More Information](#)

---

## ICAHN Employee Spotlight

### Sarah Rogers joins our team as Social Media Consultant

ICAHN welcomed Sarah Rogers to our team earlier this month. As a Social Media Consultant, she is focusing on keeping our member hospitals up-to-date on all the services ICAHN provides and to help "shine a light on the great things that critical access and small, rural hospitals are doing across the state." Sarah has a degree in English, speech, and theater and started her career as a reporter at her hometown newspaper, The Daily Gazette in the Rock Falls/Sterling area. From there, she moved on to public relations and corporate communications and then, to marketing and social media. "As a science geek," she says, "I've developed a talent for explaining medical stuff to non-medical people."



[Read More](#)

---



## Vendor Education: ARMCO Partners

**Providing ICAHN member hospitals with forensic billing, clinical abstracting, denial management, and more**

ARMCO Partners, an ICAHN Blue Star Partner, provides high quality forensic billing, clinical abstracting, NCCI edit resolution/denial management, and ICD-10 medical coding services for hospitals, physician networks, and home health/hospice services. ARMCO Partners enables over 150 of the United States' leading healthcare organizations at over 500 physical locations to resolve denials, improve cash flow, and obtain insights that help them better understand their business. Each of ARMCO's 400 full-time employees possess a four-year bachelor's degree in nursing and several industry-standard certifications including AHIMA CCS, CCS-P, CPC, CPC-H or HCS-D. ARMCO Partners is currently working with three ICAHN member hospitals.

[For More Information](#)

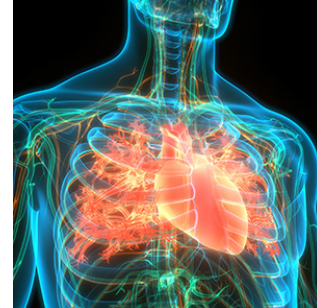
---

## Tracking clinical care and outcomes

**ICAHN, IDPH work with Warner Hospital & Health Services to create disease registry around AFIB**



As part of the 1815 grant, Warner Hospital & Health Services has partnered with ICAHN and IDPH to start the process of creating a disease registry around Atrial Fibrillation. A disease registry is a tool for tracking the clinical care and outcomes of a defined patient population.



Most disease registries are used to support care management for patients with one or more chronic diseases. This registry follows more than 100 patients that have been in the hospital and diagnosed with AFIB. It tracks their diagnosis of hypertension or high cholesterol and what medication they are taking. It also looks at procedures they have had and if they are on blood thinner. "One of the most important things it looks at is blood pressure control," said Liz Swanson, Assistant Director, ICAHN Professional Education Services. "This registry has been an interesting tool to create and analyze. When you just focus on one disease and look at the numbers, sometimes the solution on how to move forward is clearer."

Warner will be continuing this project into the next phase of sharing data with practitioners to see what changes can be made to improve the support of the patient. If you would like more information on this project or possibly participate in creating your own disease registry, please contact Liz at [lswanson@icahn.org](mailto:lswanson@icahn.org).

### Preferred Partners

Consociate Health/  
Dansig Insurance Risk Advisors

efficientC

Midwest Energy, Inc.

UltraGroup, LLC

Vizient (GPO)

### Blue Star Partners

Access Physicians

ARMCO Partners

The Compliance Team

Hinshaw & Culbertson, LLP

The Joint Commission

Magnet Solutions

PARAREV

Pinnacle Healthcare Consulting

Senex Services Corp.

STL Communications, Inc.

Strategic Reimbursement Group

Vizient Insurance Services

WebCareHealth

Wipfli

## IRCCO welcomes five new coaches

## Process Improvement Coaches



**DEB  
NETTLETON**



**MINDY  
PANZIER**



**ANGIE  
JOCHEM**



**MEGAN  
MEIER**



**MONICA  
AKERS**

The Illinois Rural Community Care Organization (IRCCO) added five new Process Improvement Coaches as a resource for our clinics and hospitals within our Accountable Care Organization. The PICs will also assist staff as they work through the workflow transformation that must occur in many hospitals/clinics to meet CMS guidelines and patient outcomes. Welcome!

[LEARN MORE](#)

Visit Us On Social Media:



## Contact Us

Illinois Critical Access Hospital Network (ICAHN)  
1945 Van's Way, Princeton, IL 61356  
Phone: 815.875.2999  
[icahn.org](http://icahn.org)



[Who We Are](#) | [Education/Events](#) | [Our Services](#) | [Member Network](#) | [Resources](#) | [Business Partners](#)