**ILLINOIS CRITICAL ACCESS HOSPITAL NETWORK**

**CFO and Business Office Peer Group Meeting\***

**Friday, August 19, 2022 9:00 am – 2:30 pm Central Time**

**O’Shea Bulders Facility, 3401 Constitution Drive, Springfield (plus Virtual option)**

**Agenda**

9:00 am **Welcome – Kara Jo Carson and Rena Willey, Advisory Chairs**

9:05 am **Winning the Talent War in the Great Sansdemic**

Learn how rural hospitals may actually have an advantage, and how to use that advantage to recruit, hire and retain talent

*Don Harkey, CEO – People Centric Consulting Group*

10:00 am **Best Practices for Cash Posting Processes**

Recommendations to improve processes and overcome common challenges, how to conduct an assessment of the cash posting process, review sample reconciliation cash logs and audit logs, managing credit balances and refunds

*Lori Zindl, President – efficientC*

*Shannon McCutcheon, Sr. Client Services Manager - efficientC*

11:00 am **Examining the *Identify* Financial Assistance Platform –**

Learn new methods for streamlining the financial assistance application, automating the approval process, and meeting your audit requirements

*Richard Rogers, VP of Strategic Services – Magnet Solutions*

*Darren Cook, VP of Recovery Services – Magnet Solutions*

*Nolan Haywood, System Analyst/Development Programmer – Magnet Solutions*

12:00 am **Lunch –** *Special thanks to Experian Health for sponsoring today’s lunch*

12:45 pm **Meeting demands and avoiding denials thru automated prior-authorizations**

Experian Health will showcase and discuss their automated prior authorization management system used to streamline operations, increase staff efficiency, reduce denials and ensure every patient counts.

Grace Jakubowski – *Client Development Executive, Experian Health*

Mary Mcgaughey – *Director, Solution Engineers*

Meghan Mouser – *Principal Product Manager - Authorizations & Medical Necessity*

1:45 pm **CFO/BO Round Table Discussion** …

2:30 pm **Adjournment**

**TO JOIN THE MEETING VIRTUALLY:**

**Lifesize Meeting Link using a PC:** <https://call.lifesizecloud.com/9095227>

**Or dial in by Phone (audio only):** (312) 584-2401 Meeting extension 9095227#

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**NEXT CFO and Business Office Peer Group Meeting: TBD**

\*Sponsored by Southern IL HFMA Chapter