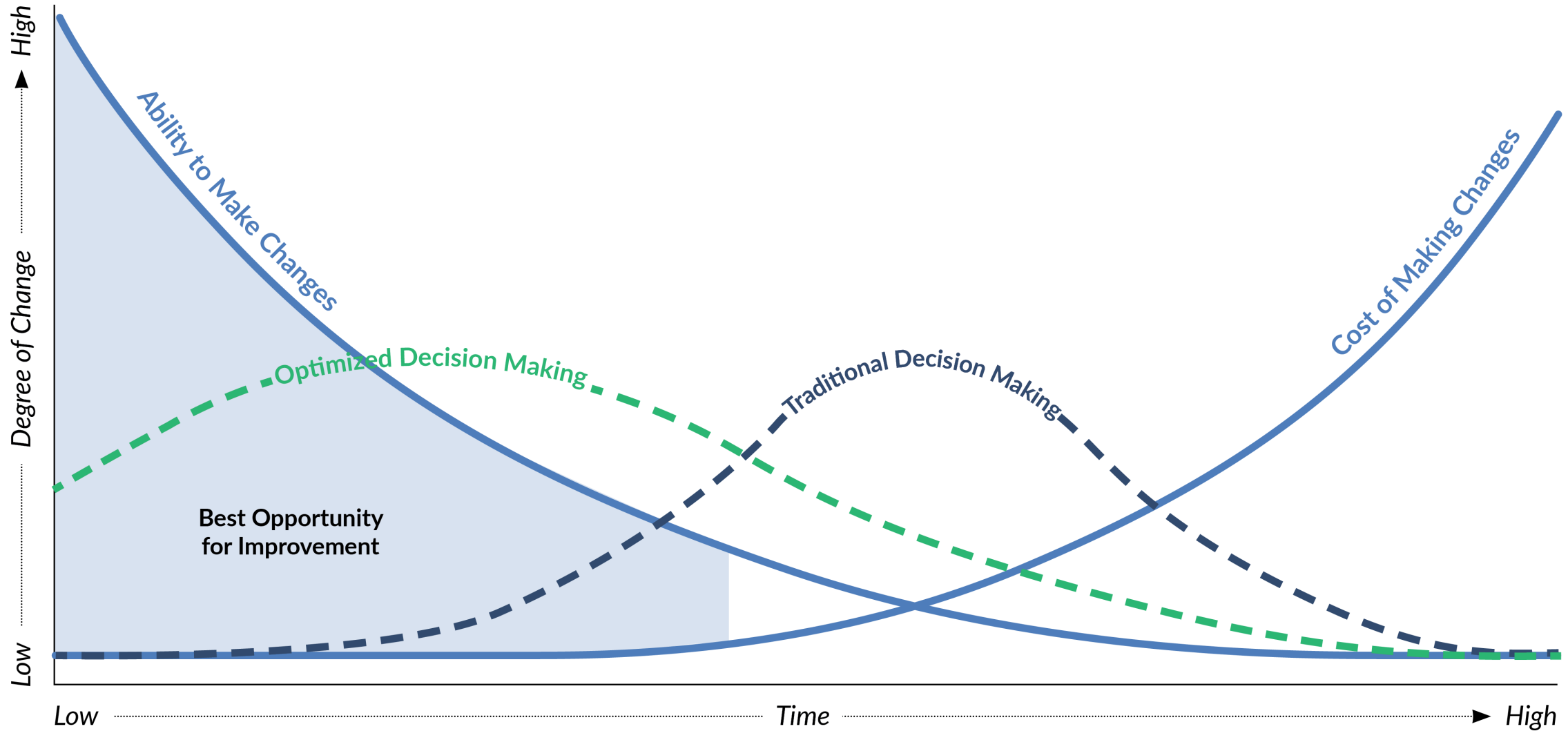


DECISION MAKING CURVE



Lean Approach to Design for Critical Access Hospitals

PROVIDING INNOVATIVE IDEAS TO REDUCE
OPERATIONAL AND STAFFING COSTS

01

Create only one entry for patients, ED and visitors to eliminate multiple registration points and check-in desks. Also eliminates an exterior canopy.

02

Consolidate and centralize care team stations to flex staff and eliminate the need for multiple stations. Acute care adjacent to ED with team stations backing up to each other.

03

Share staff support spaces among departments to eliminate total number of break rooms, kitchenettes, conference rooms, locker rooms, and staff toilets.

04

Design for evening/night shift as well as day shift to make sure the facility functions well at night for ED and IP areas. Combine the adjacency of lab functions and nursing units for night shift efficiency.

05

Consolidate and cohort ambulatory pre- and post-op holding rooms for surgery, imaging and other OP procedure areas.

06

Incorporate energy saving Ideas: LED lighting, room occupancy sensors, simple to maintain systems, energy recovery systems.

07

Incorporate cross-training of staff (e.g. phlebotomists trained to do EKG, scope cleaning, etc.).

08

Incorporate specialty medicine telehealth, including virtual ICU.

09

Consider the elimination of in-room showers (exception of OB and negative airflow rooms), and providing dispersed spa-like shower rooms throughout the unit.

10

Consider the development of a "healthy restaurant/cafeteria" with outdoor seating with emphasis on community health as a revenue generator.

11

Capitalize on proximity of retail as a partner for support services, e.g. housekeeping, meals preparation, grounds maintenance.

12

Similar to hospital "C-Suites", create a collaborative officing environment for directors or managers called the "D" or "M" Suite.

13

Ensure a robust pre-registration program and place registration within the emergency department.

14

Place most common and frequently used supplies at the bedside.

15

Locate the pharmacy adjacent to the inpatient unit.