

# LEAN for Department Managers

**WEBINAR: Thursday, February 24th, 2022 at 1 pm-3 pm CST**

**TARGET AUDIENCE:** Ancillary department Leaders and lead techs

This Webinar will do a review of common LEAN principles and techniques but then will give examples of how to use them to for practical projects in your departments.

**OBJECTIVES:**

- Recap lean problem solving basics
- Relate lean techniques through examples and exercises

**REGISTRATION:**

[Ancillary Meeting Registration](#)

**FEATURED SPEAKER**

**Susan Runyan**, started her own consulting firm in 2016. She primarily assists Critical Access Hospitals with quality improvement activities and programs along with quality data reporting. Runyan's background includes more than 14 years in hospital risk and quality management with over 30 years in a variety of health care roles. She has been also been an integral part of the Federal Office of Rural Health Policy's Flex/MBQIP/SHIP programs for Kansas. Runyan has expertise evaluating facility quality programs, leading patient and family engagement projects, teaching Lean and Plan-Do-Study-Act methodologies and other performance/quality improvement training. Her clinical background is as a paramedic —practicing both in the field and in a rural hospital emergency department.



Runyan is the membership chair and board member for the Kansas Association of Health Care Executive and in a former president of the Kansas Association of Risk and Quality Management. She holds a Master of Health Care leadership and a Bachelor of Science degree in health care administration. She also holds a Six Sigma Green Belt certificate in health care.

**FOR MORE INFORMATION:** Contact Laura Fischer [lfischer@icahn.org](mailto:lfischer@icahn.org)

This program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$824,375 with 0% financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.