



ICAHN Fellowship Project: Hillsboro Area Hospital Integrated Behavioral Health Expansion Project

Concept of Integrated Behavioral Health (IBH)

- When primary care providers collaborate with behavioral health providers and create a blended care setting or access to treat the whole person (What Is Integrated Behavioral Health? The Academy, n.d.).
- History:
 - ▣ November 16, 2018 PSA
 - ▣ May 2, 2019 – initial IBH program with HSHS Hillsboro, IL
 - Population type
 - April 22, 2020 – expansion

High-level Project Overview and Purpose

Overview: Provide IBH to a select number of HSHS provider practices located in Greenville, IL. For a non-traditional behavioral health program.

Purpose: To address the mental health needs within the HSHS Holy Family Health Center, located in Greenville, IL. This will also improve the IBH, provider, and patient interactions and create a more productive environment for the providers.

Objectives/Deliverables

□ Objectives

- 1) Obtain approval by HSHS to move project forward.
- 2) Obtain contract signatures.
- 3) Identify a psychiatrist to the Holy Family Greenville practices.
- 4) Hire a Care Manager to manage the practices.
- 5) Secure location for IBH in Greenville.
- 6) Greenville provider education related to how the IBH program works. Create an understanding that the program is a non-traditional concept and practice, and the need for adherence to the developed IBH program.

Stakeholders

- HSHS leadership
- Hillsboro Area Hospital leadership
- Psychiatrist
- IBH Manager
- Care Manager
- Holy Family Health Center provider(s)
 - Appropriate IBH patients

Key Activities

- April 22, 2020 – identified desire to expand
- December 30, 2020 – Charter & Scope developed
- February 17, 2021 - Contract amendment signed
- April 9, 2021 - Greenville provider education
- May 3, 2021 – anticipated go-live date

Obstacles and Barriers

- Scheduling meetings
- Contract amendments
- Psychiatry availability
- Hiring a part-time care manager
- Scheduling provider education
- Setting up office space in the medical office building

Outcomes

- Contracts completed
- Psychiatrist agreement
- Care manager hired
- Provider education provided

Conclusions/Next Steps

- Through a collaboration with HSHS, Holy Family Health Center (Greenville, IL), and contracted psychiatrist(s), HAH will be able to provide IBH services to a neighboring community.

References

- *What is Integrated Behavioral Health? The Academy.* (n.d.).
<https://Integrationacademy.Ahrq.Gov/>. Retrieved April 9, 2021, from
<https://integrationacademy.ahrq.gov/about/integrated-behavioral-health>