



Supervisor Leadership Series



Healthcare Supervising: Essential Skills

3 - part webinar series on December 1, 8, and 15, 2020
from 11:30 am - 12:30 pm

Topics include:

Session 1: You're a Supervisor Now! What You Need to Know

- Developing a supervisor mindset.
- Delegating fairly and successfully.
- Making your employees feel valued by you and the organization.
- HR: Your friend and ally.
- Involving HR in crucial conversations.

Presented by Kimi Yuchs, DNP, RN, NE-BC and Andrew Buffenbarger, MBA, FACHE, CHC, SHRM-SCP

Session 2: Working with Others: Understanding Unique Qualities of Ourselves and Others

- Utilizing a successful leadership strategy.
- Addressing emotions in the workplace.
- Understanding personalities to improve team performance.

Presented by Liz Swanson, BS

Session 3: Improving Your Communication Skills

- Overcoming roadblocks to effective communication.
- Improving relationships and reducing frustrations with good communication.
- Making messages clear and more effective.
- Tips for successful emails.

Presented by Kathy Fauble, M.Ed

**Cost to participate is \$135.00 per facility with unlimited participation or \$25.00 per individual.
No charge for Gold and Silver subscribers.**

1.0 Nurse Contact hour per session. The webinars will be recorded.

Learn more: www.icahn.org/professional-education