

The Story of Rural Health: Community and You

2022 Annual Conference

Thursday, November 10 I-Hotel & Conference Center



WELCOME TO OUR ANNUAL CONFERENCE

The Story of Rural Health: Community and You

Welcome back to Champaign and to the 19th Annual ICAHN Conference!

We are pleased that this year's Annual Conference is in-person once again so our members can network and embrace this year's conference theme, "The Story of Rural Health: Community and You." It has been a long year recovering from the pandemic, and it is exciting now to move forward with new ideas and opportunities to support and grow our rural communities.

The ICAHN Annual Conference offers a promising day filled

with outstanding speakers who will share their insights and successful strategies as well as inspire us to meet challenges head on. More than 50 exhibitors are ready to explain their programs and services, and ICAHN welcomes you to participate in their Password Game for a chance to win prizes and have a great time with your peers. Do not miss!

2022 ICAHN awards will be announced during the conference recognizing four exceptional young hospital leaders and four innovative hospital projects. This year, ICAHN adds a Community Impact award and will honor two ICAHN CEOs, one with a Lifetime Achievement Award and the other, a Presidential Award for commitment to ICAHN and rural health.

We encourage you to spend time reconnecting with your peers and stay all day not to miss any of the door prizes. The ICAHN Annual Conference is your special day and the perfect opportunity to share those conversations with your rural health friends. We salute your work and dedication to your community and making a difference for tomorrow.



PAUL SKOWRON



PAT SCHOU

EXECUTIVE DIRECTOR

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THURSDAY, NOVEMBER 10 - 2022 ANNUAL CONFERENCE

Breakfast - Sponsored by The Joint Commission - Heritage Hall 7:30AM Exhibit Visits - Heritage Hall Welcome - Paul Skowron, Board President, and 8:30AM Pat Schou. Executive Director - Chancellor Ballroom 8:35AM **'The Trust Edge'** – Chancellor Ballroom David Horsager, MA, CSP, CPAE, CEO, The Trust Edge Leadership Institute – Sponsored by Ameren Illinois Energy Efficiency Program Announcement of '4 Under 40' Award Winners with Banner Presentation 9:30AM - Banners sponsored by Integritas Physician Services Announcement of IMPACT and Community Project Awards with Video Presentations - Videos sponsored by O'Shea Builders - Chancellor Ballroom 9:45AM 'Leadership Strategies for Healthcare Executives: Building Healthier Communities and Achieving Health Equity Through Engagement of Community Health Workers' - Chancellor Ballroom Dr. Kenneth Campbell, DBe, MPH, MBA, MA, BaSc, BaPsyc - Chancellor Ballroom 10:30AM **Break** – Sponsored by MedPro Group – Heritage Hall Exhibit Visits - Heritage Hall **BREAK-OUT SESSIONS** 'Trust 2.0' - Lincoln 11:15AM David Horsager, MA, CSP, CPAE, CEO, The Trust Edge Leadership Institute 'How to Lead Your Providers' – Chancellor Ballroom Don Harkey, CEO, Founder, People Centric Consulting Group 'Supply Chain Disruptions and Related Inflation' - Honors Leslie Hanlon, Supply Chain Planning Manager, Cardinal Health, and Jeff Lawrence, Vice President, Business Development, Envi 'Cybersecurity in an Environment that Changes by the Minute' – Alma Mater Jeff Bills, CTO/Partner, Cloud Proven Networks 12:00PM Buffet Lunch - Sponsored by Consociate Health / Dansig Insurance Risk Services / Vizient - Heritage Hall Exhibit Visits - Heritage Hall

SPEAKER BIOGRAPHIES

8:35AM DAVID HORSAGER, MA, CSP, CPAE, CEO, The Trust Edge

David has advised leaders and delivered life-changing presentations on six continents, with audiences ranging everywhere from FedEx, Toyota, MIT, and global governments to the New York Yankees and the Department of Homeland Security. He serves within The Trust Edge Leadership Institute, is a Trust Expert in Residence at High Point University, and is a Wall Street Journal best-selling author.



9:45AM DR. KENNETH CAMPBELL, DBe, MPH, MBA, MA, BaSc, BaPsyc

Dr. Kenneth Campbell serves as Executive Assistant (Special Projects and Policy) to the Director of the Illinois Department of Public Health. He is a Fellow with the Harvard T.H. Chan School of Public Health (Executive Healthcare Training Education), serves as a part-time Clinical Assistant Professor in the Department of Health Policy and Management, is a part-time faculty member of Tulane University, and serves as an Adjunct Professor in health science and career programs at City Colleges of Chicago and Malcolm X College.





THURSDAY, NOVEMBER 10 - AFTERNOON AGENDA

1:00PM

3:15PM

4:15PM

BREAK-OUT SESSIONS

'Care Coordination to Reduce Hospitalizations' – Alma Mater Cheryl Adams, Sparta Community Hospital

'Adding New Service Lines to CAH Facilities' – Chancellor Ballroom
Jim Easter, Founding Principal, Easter Healthcare Consulting,
and Ada Bair, CEO, Memorial Hospital

*'Medicare Cost Report and Reimbursement' - Lincoln*Kevin Wellen, Director Reimbursement, CliftonLarsonAllen

'Beyond Bake Sales and Raffles: All the Secrets You Need to Know to Make a Thoughtful and Successful Gift Request' – Quad Penny Echternach, Associate Vice President, Hilary Lyons Associates

'Rural Health Fellowship and Project Development' – Technology Kathy Fauble, Director, ICAHN Professional Education Services

1:30PM Announcement of the Special Partner Award, Presidential Award, and Lifetime Achievement Award, with special recognition of outgoing Board President Paul Skowron – Chancellor Ballroom

Videos Sponsored by O'Shea Builders

2:15PM 'A View From the Hill: Rural Health Policy Updates' – Chancellor Ballroom
Carrie Cochran-McClain, Chief Policy Officer
National Rural Health Association

'Going Beyond Employee Engagement: Exploring Culture in the Future of Work' – Chancellor Ballroom Dr. Brad Shuck, Author, Tenured Professor at the University of Louisville, and Co-Founder of OrgVitals

Final Prize Drawings and Event Closing

ICAHN extends a special thanks to Managed Care Partners for their Tote Bag Sponsorship and also, to Collection Professionals, Inc., for their Lanyard and Namebadge Sponsorship.

ACHE Credit will be awarded for participation in conference sessions. Criteria for successful completion includes attendance at the entire session for which you are requesting credit and submission of a completed evaluation form. The evaluation form will be emailed to you after the event. You will receive your certificate by email after you complete the evaluation.

SPEAKER BIOGRAPHIES

2:15PM CARRIE COCHRAN-MCCLAIN, Chief Policy Officer, NRHA

Carrie Cochran-McClain joined the National Rural Health Association staff in 2020 where she serves as head lobbyist for the association and is responsible for driving the policy agenda for rural health. Carrie has more than 20 years of experience working in federal health policy development, including leadership roles at Health Management Associates, the U.S. Department of Health and Human Services, and the Federal Office of Rural Health Policy.



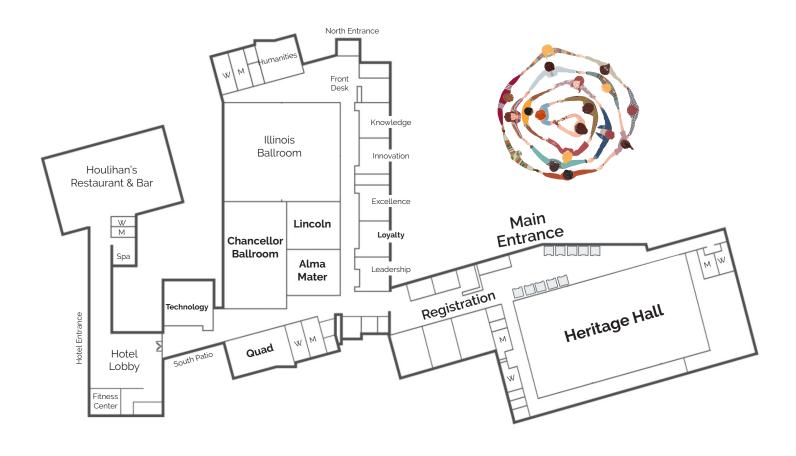
3:15PM DR. BRAD SHUCK, Author, Tenured Professor at the University of Louisville, and Co-Founder of OrgVitals

Dr. Brad Shuck is an internationally recognized and sought-after thought leader in the areas of employee engagement, leadership, and organizational culture. He is the author of "Employee Engagement: A Research Overview" and has published or presented more than 300 academic articles, book chapters, and invited presentations. Shuck holds four U.S. copyrights and one pending trademark for his research-driven intellectual property on employee engagement and culture management.





CONFERENCE CENTER LAY-OUT



Heritage Hall - Vendor Exhibits / Breakfast and Lunch

Chancellor Ballroom – General Sessions / Break-Out Session (Don Harkey/ Jim Easter/Ada Bair)

Alma Mater - Break-Out Session (Jeff Bills/Cheryl Adams)

Lincoln – Break-Out Session (David Horsager/Kevin Wellen)

Honors - Break-Out Session (Leslie Hanlon/Jeff Lawrence)

Quad – Break-Out Session (Penny Echternach)

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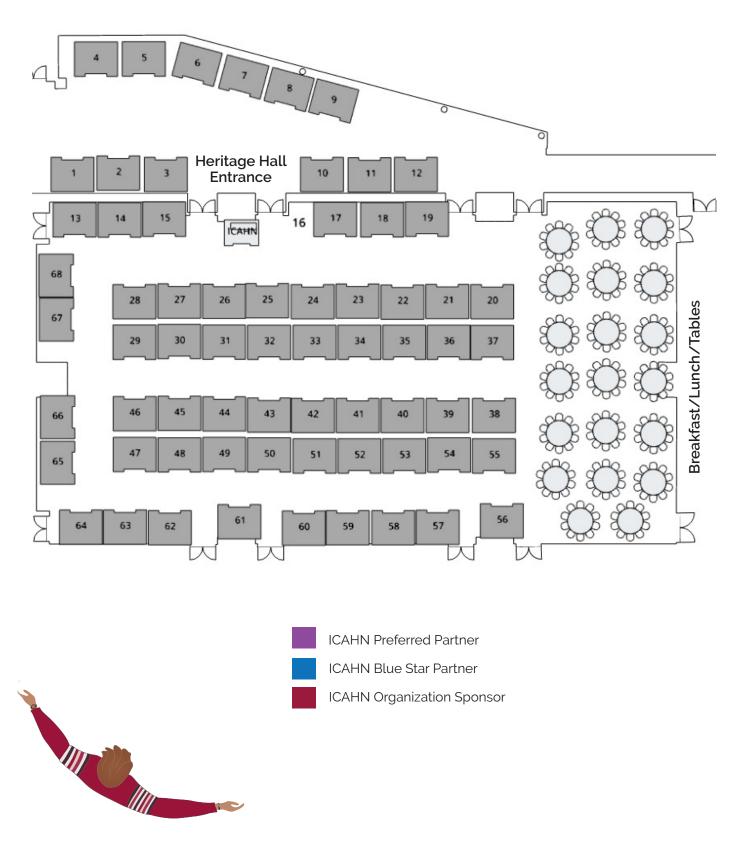
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EXHIBITOR BOOTH LOCATIONS

Heritage Hall



Detailed Exhibitor/Sponsor Information on Page 18

Access TeleCare - Booth 14

Adkisson Search Consultants - Booth 21

Air Methods - Booth 59

Allergy 123 - Booth 50

Ameren Illinois Energy Efficiency Program

(Speaker Sponsor) – Booth 22

Americollect - Booth 20

AmplifyMD - Booth 42

Anders CPAs + Advisors - Booth 38

Arctic Wolf Networks Inc. - Booth 12

ARS / Magnet Solutions - Booth 7

Azalea Health - Booth 48

Beckman Coulter - Booth 31

Blue & Co., LLC - Booth 19

Collection Professionals Inc. (Lanyard/

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Compass Health Center – Booth 51

The Compliance Team - Booth 9

Consociate Health / Dansig Insurance Risk Advisors

(Lunch Sponsors) - Booth 1

Corro Health - Booth 17

Eide Bailly, LLP - Booth 15

Evident - Booth 60

Farnsworth Group, Inc. - Booth 33

Fiserv/Cardconnect - Booth 49

GFMD - Booth 57

Guardian Compliance Advisors, LLC - Booth 36

Heyl Royster - Booth 35

Illinois Chapter of the American Academy

of Pediatrics - Booth 43

Illinois Health & Hospital Association – Booth 63

Integritas Physician Services (Banner Sponsor)

- Booth 23

Intellimed - Booth 41

The Joint Commission (Breakfast Sponsor) - Booth 5

Konica Minolta Healthcare Americas, Inc. - Booth 30

Labcorp - Booth 32

Lument - Booth 45

Managed Care Partners, Inc. (Tote Bag Sponsor)

- Booth 6

Martin One Source (Window Cling Sponsor)

- No Booth

McKendree University - Booth 29

Medefis - Booth 8

The Medicus Firm - Booth 46

MedPro Group (Break Sponsor) - Booth 68

Midwest Energy (Window Cling Sponsor)

- Booth 16

Midwest Health Care, Inc. - Booth 44

Murray Company – Booth 66

Nova Biomedical – Booth 53

O'Shea Builders (Video Sponsor) - Booth 24

OS inc. and efficientC - Booth 3

Pinnacle Healthcare Consulting - Booth 10

P.J. Hoerr, Inc. - Booth 37

Psychiatric Medical Care – Booth 55

Reditus Laboratories - Booth 47

Relias - Booth 18

The Robert Madigan Company

(Window Cling Sponsor) - Booth 28

Senex Services - Booth 25

STL Communications - Booth 13

Strategic Reimbursement Group LLC

- Booth 26

T2 Biosystems – Booth 65

TAG Communications Inc. – Booth 11

Telligen - Booth 62

TruBridge - Booth 52

UltraGroup Healthcare - Booth 2

United Imaging (Window Cling Sponsor)

- Booth 34

University of Illinois Hospital – Booth 56

USDA, Rural Development - Booth 61

Vizient - Booth 4

Voice Products, Inc. - Booth 40

Walz Label & Mailing Systems - Booth 58

Webcare Health - Booth 27

Wound Solutions - Booth 54

Xerox Business Solutions Midwest - Booth 39

2022 IMPACT AND COMMUNITY PROJECT AWARDS



2022 IMPACT Award Winner

Putting Ideas That Work Into Practice

Illini Community Hospital

Readmissions and Recidivism Reduction

Working on reducing readmissions and focusing on high ED utilization is not new to Illini, but a social determinants of health benchmarking survey helped ICH see that a huge population was being missed. After evaluating diagnosis and reasons for return over a 12-month period for all ED 72-hour returns, it is clear the importance of a primary care provider, access to care, communication, and related services (such as pharmacy) to maintain patient services at the appropriate care level. Analysis found ICH's patients with 72-hour ED returns to be in need of medications, without access to the needed primary or specialty provider (including dentists), concerned about changes in their condition, and not clear about their patient education. To date, ICH has been able to reduce its 72-hour ED returns by approximately 5%. Based on the social determinant needs, placement, and education concerns, a full time care manager was relocated to the ED and readmission interviews are conducted with all patients returning to the ED within 72 hours. Through case reviews of ED patients returning, ICH has a much better understanding of true patient needs. While the diagnosis category yielding the most returns may change from month to month, the need to care coordinate and better manage care of these patients is the significant trend that remains the same. Developing a better understanding of why patients return has helped ICH understand the need to change how its educational process and how they follow up after discharge to provide better outcomes.

2022 IMPACT AND COMMUNITY PROJECT AWARD WINNERS

Finding creative ways to motivate staff, initiating a new approach to improve patient relationships, and implementing successful community projects are the precursors to innovation and making a difference in your community! Explore how your peers transformed their ideas into programs and services that work and inspire.

2022 Community Project Award Winner

Making a Difference in Your Community

Taylorville Memorial Hospital

Vaping Prevention / Cessation at Taylorville Junior High School

The project included implementing an evidence-based youth vaping prevention program, "CATCH My Breath," to all sixth, seventh, and eighth grade students at Taylorville Junior High School. Approximately 500 TJHS students learned about the harmful effects of vaping, refusal techniques, and resources for nicotine cessation in four educational sessions. The need for this project was identified by Taylorville Memorial Hospital's 2021 Community Health Needs Assessment. Lung health was identified as one of the three community health priorities. Implementing a smoking/vaping prevention program in the Taylorville School District was part of TMH's 2022-2024 Community Health Implementation Plan. A post-program survey revealed the 92.3% of the participants were less likely to vape as a result of the program. 91.6% of the participants claimed they learned a great deal about e-cigarettes, and 92.7% felt they understood e-cigarette advertising better as a result of the program. Additionally, 93.2% feel confident in using refusal skills learned in the program. As a result of the "CATCH My Breath" program, several students came forward to ask for help with their addiction to e-cigarettes and vaping. This prompted Lora Polley and Darin Buttz to become certified instructors in the American Lung Association's N-O-T (Not On Tobacco) teen smoking and vaping cessation program. This program consists of 10 (50-minute) sessions for teens that needed help quitting smoking/vaping.

2022 '4 UNDER 40' WINNERS

MARIAH BARGMAN, Community Relations and Marketing Memorial Hospital, Chester

Mariah is a visionary when it comes to the many projects her managers or staff bring to her. She asks the right questions to ensure she understands and then she expands those concepts into amazing marketing ideas for the department or the hospital. She also follows up on the results and ensures we are obtaining the right outcomes. Mariah has created programs that show long-term solutions to our hospital and managers' needs, Mariah created our hospital's Medical Explorers program from scratch. She organized and leads this program for high school and college students. She advertises at local schools, schedules a visit at each of the local schools to answer questions, and she conducts an open house for students and parents. Students that are accepted attend monthly and she and a department leader teach the students about different healthcare positions. Considering the growing staff shortage in healthcare, this program has already paid dividends as students are completing their college programs and returning to the hospital for employment. Currently, we have hired four of the past explorers to the hospital team. Mariah strives to make communication, community, and health better for all, and she can see this vision for not just that moment, but for years ahead. Mariah doesn't do all of this because it is her job, she does it because she loves her community and she sees the potential in all that is around her.

TYLER KILLPACK, Director of Operations / Chief of Staff to the CEO Mercyhealth Hospital – Harvard

Tyler embodies Mercyhealth's mission of serving with a passion for making lives better. He demonstrates this by putting the needs of his employees first so they, in turn, will put the needs of their patients first. His regular presence, rounding, and employee engagement is key to the delivery of exceptional care. Tyler is one of the most humble, empathetic people I know. He actively listens to and mentors his employees, helping them grow in their careers. Utilizing his skills in leadership, business development, finance, and healthcare operations, he has been able to serve as a key leader in not only

the critical access hospital environment but also in the development and execution of the new Mercyhealth Hospital in Crystal Lake. Under Tyler's leadership, Mercyhealth Hospital – Harvard has maintained The Joint Commission's Acute Stroke Ready designation and is accredited as an Illinois Emergency Department Approved for Pediatrics' facility with recent successful surveys. He secures access to SHIP, Flex, and ARP grants and assesses the needs of the facility, in addition to serving as Chief of Staff to the Chief Executive Officer of the hospital.

KALI MARTIN, Emergency Department Manager Horizon Health

From engaging and motivating staff to help optimize the Electronic Health Record for easier documentation compliance, Kali is always coming up with new and innovative ideas. She works tirelessly to ensure staff feel supported and heard. The emergency department never sleeps, and I do not think Kali does, either. From obtaining her Masters Degree while working fulltime to supporting staff in the Emergency Department at all hours of the day and night, she truly leads by example. She loves to recognize staff and never takes the spotlight for herself. Kali collaborated and led a team in significantly raising sepsis scores. Horizon Health was awarded ICAHN's 2021 IMPACT Award for the work she spearheaded, and she has also received the prestigious DAISY Award for nursing. She is a member of the Nursing Leadership Committee who's intent is to improve nursing processes and policies and the Employee Engagement Committee, and she routinely volunteers for added duties despite how busy she is. Additionally, Kali proposed "in unit" educators to help with standardizing onboarding of new staff, a highly successful process change that continues to make a difference for all new nurses at Horizon Health.

BRANDON WIETTING, Revenue Cycle Director Massac Memorial Hospital

Brandon always strives for the best work environment for his staff, leading in

the most efficient way and continually pushing his limits of creativity in order to find opportunities that better our business and the manner in which we do things. Brandon has demonstrated leadership by continuing to grow the number of departments he supervises in order to include the entire revenue cycle process. These departments include business office, medical records/coding, OP patient access, ER patient access, clinic patient access and pre-registration and scheduling. He leads this team by holding them accountable and empowering them with decision-making authority within the revenue cycle area. Brandon was also instrumental in getting automated financial assistance application approvals through the system for more timely completion and follow-up, and he created daily dashboards for the leadership team on hospital operation. Brandon also saw a need for better control and procedures for collections, discounts, and communication with our patients on payments. In order to correct and improve these issues, he led the development of a new department for pre-registrations. He streamlined our discount policy, as well as our financial assistance program. After implementation of all of these new processes, the AR days dropped dramatically, and all employees feel confident working with our patients using these procedure.

2022 MBQIP QUALITY AWARDS

The Medicare Beneficiary Quality Improvement Program (MBQIP) began in 2011 as a way for critical access hospitals to demonstrate the quality of care that they provide. This program has continued to evolve, adding new measures and removing outdated ones.

In 2016, the Federal Office of Rural Health Policy (FORHP) deemed it necessary for CAHs to participate in at least one measure of one domain to receive Flex funding opportunities. Each year, FORHP has increased the level at which the hospital must participate to remain Flex fund eligible.

Before COVID, the 2020 requirements were set as reporting data for two quarters in at least three of the four quality domains. However, in order to support the hospitals during the public health emergency, the MBQIP participation requirement has been waived for the 2020-2022 Flex grant years.

ICAHN recognizes the following hospitals for being in the 90% percentile of Illinois critical access hospitals for influenza vaccination coverage among healthcare personnel.

- Carle Eureka Hospital
- Carle Hoopeston Regional Health Care Center
- Clay County Hospital
- Community Hospital of Staunton
- Genesis Medical Center
 Aledo
- Hamilton Memorial Hospital
- Illini Community Hospital
- Lawrence County Memorial Hospital

- Kirby Medical Center
- Mason District Hospital
- Pana Community Hospital
- St. Joseph Memorial Hospital
- Sparta Community Hospital

ICAHN recognizes the following hospitals for being in the top 10% of all critical access hospitals in the country for two quarters in at least one of the measures in the outpatient quality domain.

- Clay County Hospital
- Genesis Medical Center
 Aledo
- Fairfield Memorial Hospital
- Gibson Area Hospital
 & Health Center
- Hamilton Memorial Hospital
- Hillsboro Area Hospital
- Hopedale Medical Complex
- Horizon Health
- Lincoln Memorial Hospital

- Mason District Hospital
- · Memorial Hospital Carthage
- Memorial Hospital Chester
- Mercyhealth Harvard Hospital
- Morrison Community Hospital
- OSF HealthCare Saint Clare Medical Center
- OSF HealthCare Saint Luke Medical Center
- OSF HealthCare Saint Paul Medical Center

- Pinckneyville Community Hospital
- Pana Community Hospital
- Red Bud Regional Hospital
- Sparta Community Hospital
- St. Francis Hospital
- St. Joseph's Hospital
- St. Joseph Memorial Hospital
- Taylorville Memorial Hospital
- Wabash General Hospital
- Washington County Hospital

ICAHN recognizes the following hospitals for achieving 100% the past four quarters in providing complete documentation for all emergency department transfer patients.

- Carlinville Area Hospital
- Carle Hoopeston Memorial Hospital
- Fayette County Hospital
- Hamilton Memorial Hospital
- Hopedale Medical Complex

- Illini Community Hospital
- Kirby Medical Center
- Lawrence County Memorial Hospital
- Mason District Hospital
- · Midwest Medical Center
- OSF HealthCare Holy Family Medical Center
- OSF HealthCare Saint Paul Medical Center
- · Wabash General Hospital

HCAHPS Ratings

The Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) is a survey instrument developed to measure a hospital patient's perception of their care. These awards include hospitals that received top box scores greater than 90% for the global questions as well as hospitals that received four or five star ratings.

HIGH-ACHIEVING HCAHPS HOSPITALS

- Crawford Memorial Hospital
- Ferrell Hospital
- Gibson Area Hospital
 & Health Services
- Hammond Henry Hospital
- Hopedale Medical Complex
- Horizon Health
- Kirby Medical Center

- Massac Memorial Hospital
- Midwest Medical Center
- Northwestern Medicine Valley West Hospital
- Salem Township Hospital
- St. Francis Hospital
- St. Joseph's Hospital
- Wabash General Hospital



ACCESS TELECARE (Blue Star Partner) - Booth 14

Address: 1717 Main Street, Suite 5850

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Email: jkercheval@soctelemed.com

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Website: www.accesstelecare.com

Access TeleCare is the leading national provider of specialty telemedicine for hospitals, health systems, and outpatient clinics and practices. The physician-led company has more than 2,500 active telemedicine programs across 10 medical specialties, including pulmonary and critical care, hospitalist medicine, maternal-fetal medicine, infectious disease, nephrology, and cardiology.

ADKISSON SEARCH CONSULTANTS (Organization Sponsor) – Booth 21

Address: 3901 General Electric Road

Bloomington, IL 61704

Contact: Michelle Houchin, President Email: michelle@adkissonsearch.com

Phone: 866.311.0000

Website: www.adkissonsearch.com

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AIR METHODS - Booth 59

Address: 26544 South State Line Road

Crete, IL 60417 Contact: Jennifer Borkowski

Email: jennifer.borkowski@airmethods.com

Phone: 708.295.2834

Website: www.airmethods.com

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ALLERGY 123 - Booth 50

Address: 14 North Sierra Madre Street Colorado Springs, CO 80903 Contact: Stephen Zowin, Director,

Business Development Email: bzowin@aol.com Phone: 309.643.5299

Website: www.allergy123.com

Allergy 123 treats the cause, not the symptoms Allergy 123 provides a turn-key allergy testing and treatment platform for the medical community that provides for innovative allergy care to primary care, rural hospitals, and specialty practices

AMEREN ILLINOIS ENERGY EFFICIENCY PROGRAM (Organization Sponsor/Speaker Sponsor)

- Booth 22

Address: P.O. Box 5098 Peoria, IL 61601

Contact: Phil Lopez, Market Segment Coordinator

Email: plopez2@ameren.com

Phone: 586.530.8252

Website: www.amerenillinoissavings.com

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AMERICOLLECT (Organization Sponsor) - Booth 20

Address: P.O. Box 1566

Manitowic, WI 54221

Contact: Bill Bollinger, Regional Director

of Ridiculously Nice Sales

Email: bill.bollinger@americollect.com

Phone: 586.530.8252

Website: www.americollect.com

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Please contact:

Keith Leitzen, President 630.936.4211 kleitzen@mngdcare.com

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AMPLIFY MD - Booth 42

Address: 6754 Shadydale

Shelby Township, MI 48316

Contact: Dan Bommarito, Director of Sales-Midwest

Email: dan@amplifymd.com

Phone: 586.321.3632

Website: www.amplifymd.com

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ANDERS CPAS + ADVISORS (Organization Sponsor) – Booth 38

Address: 800 Market Street St. Louis, MO 63101

Contact: Michelle Brockschmitt, Senior Software

Application Analyst + Health Care

Email: mbird@anderscpa.com

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ARCTIC WOLF NETWORKS, INC. (Organization Sponsor) – Booth 12

Address: 8939 Columbine, Suite 150 Eden Prairie, MN 55347

Contact: Kyla Murrell, Field Marketing Manager

Email: kyla.murrell@arcticwolf.com

Phone: 616.745.6198

Website: www.arcticwolf.com

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security use cases, and optimizing customers' disparate security solutions.

ARS / MAGNET SOLUTIONS (Blue Star Partner) - Booth 7

Address: 2223 Broadway Avenue Scottsbluff, NB 69361

Contact: Richard Rogers, VP, Business Solutions

Email: richard.rogers@ar-solutions.biz

Phone: 616.610.6619

Website: www.magnetsolutions.biz

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AZALEA HEALTH - Booth 48

Address: 6 Concourse Parkway, Suite 2550

Sandy Springs, GA 30328

Contact: John Monaco, Enterprise Account Executive

Email: john.monaco@azaleahealth.com

Phone: 816.533.3677

Website: www.azaleahealth.com

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BECKMAN COULTER - Booth 31

Address: 14147 Forestvale Drive Chesterfield, MO 63017

Contact: Megan Garrett,

Email: megarrett@beckman.com

Phone: 314.449.3768

Website: www.beckmancoulter.com

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BLUE & CO., LLC (Organization Sponsor) - Booth 19

Address: 2650 Eastpoint Parkway Louisville, KY 40223 Contact: Todd Schiavone, Director

Email: tschiavone@blueandco.com

Phone: 502.992.3506

Website: www.blueandco.com

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COLLECTION PROFESSIONALS, INC. (Lanyard & Namebadge Sponsor) – Booth 67

Address: 723 First Street LaSalle, IL 61301

Contact: Greg Himelick, COO Email: ghimelick@collprofinc.com

Phone: 815.223.0804

Website: www.cpils1@ivnet.com

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COMPASS HEALTH CENTER - Booth 51

Address: 60 Revere Drive, Suite 900

Northbrook, IL 60062

Contact: Benjamin Bordeaux, Associate Director,

Partner Success

Email: kstancato@compasshealthcenter.net

Phone: 815.483.4132

Website: www.compasshealthcenter.net

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THE COMPLIANCE TEAM (Blue Star Partner) - Booth 9

Address: P.O. Box 160

Spring House, PA 19477 Contact: Kristen Ogden, Director of Quality Improvement

Email: rdunning@thecomplianceteam.org

Phone: 215.654.9110

Website: www.thecomplianceteam.org

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CONSOCIATE HEALTH (Preferred Partner & Lunch Sponsor) – Booth 1

Address: 2828 North Monroe Street

Decatur, IL 62526

Contact: Darren Reynolds, CEO / President **Email**: tinasuzewitz@consociatehealth.com

Phone: 800.798.2422

Website: www.consociatehealth.com

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CORRO HEALTH (Blue Star Partner) - Booth 17

Address: 6509 Windcrest Drive, Suite 165

Plano, TX 75024

Contact: Nikki Graves, Senior Revenue Cycle Consultant

Email: nikki.graves@corrohealth.com

Phone: 618.616.5200

Website: https://www.pararevenue.com

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Address: 111 East Decatur Street

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Contact: Travis Schmid, GBA, Vice President

Email: traviss@dansig.com Phone: 217.451.9039

Website: www.dansig.com

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EIDE BAILLY (Organization Sponsor) - Booth 15

Address: 1545 Associates Drive, Suite 101

Dubuque, IA 52002 Contact: Jared Heim, Partner Email: jheim@eidebailly.com

Phone: 563.557.6169

Website: www.eidebailly.com/healthcare

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EVIDENT - Booth 60

Address: 6600 Wall Street Mobile, AL 36695

Contact: Jonathan Evans

Email: jonathan.evans@evident.com

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Website: www.evident.com

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FARNSWORTH GROUP, INC. - Booth 33

Address: 200 West College Avenue, Suite 301

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Contact: Annapoorna Halepatali, Senior Architect

Email: ahalepatali@f-w.com Phone: 309.663.8436

Website: www.f-w.com

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FISERV/CARDCONNECT - Booth 49

Address: 1239 Dogwood Avenue

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Contact: Doug Baker, Senior Account Executive **Email**: dbaker@cardconnectpartners.com

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Website: www.cardconnectpartners.com

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GFMD - Booth 57

Address: 2280 Springlake Road, Suite 106

Dallas, TX 75234

Contact: Lisa Starzyk, Eastern Regional Manager

Email: lisa.starzyk@gfmd.com

Phone: 224.280.5472

Website: https://gfmd.com

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GUARDIAN COMPLIANCE ADVISORS, LLC (Organization Sponsor) – Booth 36

Address: 1512 12th Street Argyle, TX 76226

Contact: Jared McMahan, President Email: jared.mcmahan@gca340b.com

Phone: 806.584.3191

Website: www.gca340b.com

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Address: 301 North Neil Street, Suite 505

Champaign, IL 61820

Contact: Katie Anderson, Of Counsel Attorney

Email: kanderson@heylroyster.com

Phone: 217.239.3637

Website: https://www.secure.heylroyster.com

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ICAHN – Welcome Booth (Heritage Hall)

Address: 1945 Van's Way Princeton, IL 61356

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Contact: Pat Schou, Executive Director

Email: pschou@icahn.org Phone: 815.875.2999 Website: www.icahn.org

ICAHN and its 58 member hospitals make it their over-arching goal to preserve access to rural healthcare while improving the vibrancy and viability of the

communities served.

ILLINOIS CHAPTER, AMERICAN ACADEMY OF PEDIATRICS – Booth 43

Address: 310 South Peoria Chicago, IL 60607

Contact: Stephanie Atella, Immunizations Director

Email: satella@illinoisaap.com

Phone: 347.432.3428

Website: www.illinoisaap.org

Illinois Vaccinates Against COVID-19 (I-VAC) is an initiative led by the Illinois Chapter, American Academy of Pediatrics in partnership with the Extension for Community Health Outcomes (ECHO)-Chicago at the University of Chicago, and the Illinois Academy of Family Physicians (IAFP) to support the expansion of COVID-19 vaccine administration into routine patient care workflows in primary care settings, hospital urgent care centers, and upon hospital discharge in Illinois.

ILLINOIS HEALTH & HOSPITAL ASSOCIATION - Booth 63

Address: 1151 E. Warrenville Road Naperville, IL 60563

Contact: Matthew Angela, Senior Director, Marketing and Customer Relations

Email: mholmes@team-iha.org

Phone: 630.276.5582

Website: www.team-iha.org

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Address: 2500 N. Illinois Avenue

Carbondale, IL 62901 Contact: Dave Valette, Director of Business Development

Email: dvalette@integritasproviders.com

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INTELLIMED - Booth 41

Address: 1825 East Northern Avenue, Suite 175

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Contact: Adam Tiedt, VP, Business Development

Email: atiedt@intellimed.com

Phone: 608.577.8519

Website: www.intellimed.com

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THE JOINT COMMISSION (Blue Star Partner & Breakfast Sponsor) - Booth 5

Address: One Renaissance Boulevard Oakbrook Terrace, IL 60181 Contact: Chad Larson, Executive Director

Phone: 630,792,5830

Website: www.jointcommission.org

Email: clarson@jointcommission.org

Achieving critical access hospital accreditation from The Joint Commission is a demonstration of a hospital's commitment to providing quality care and continuously improving that care.

KONICA MINOLTA HEALTHCARE AMERICAS. INC. - Booth 30

Address: 411 Newark Pompton Turnpike

Wayne, NJ 07470

Contact: Scott Loehrke, Senior Territory Manager

Email: scott.loehrke@konicaminolta.com

Phone: 630.200.4583

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LUMENT - Booth 45

Address: 540 Lake Street Excelsior, MN 55331

Contact: Quintin Harris, Managing Director, Seniors & Healthcare Banking

Email: quintin.harris@lument.com

Phone: 319.331.5910

Website: www.lument.com

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MANAGED CARE PARTNERS (Tote Bag Sponsor) -Booth 6

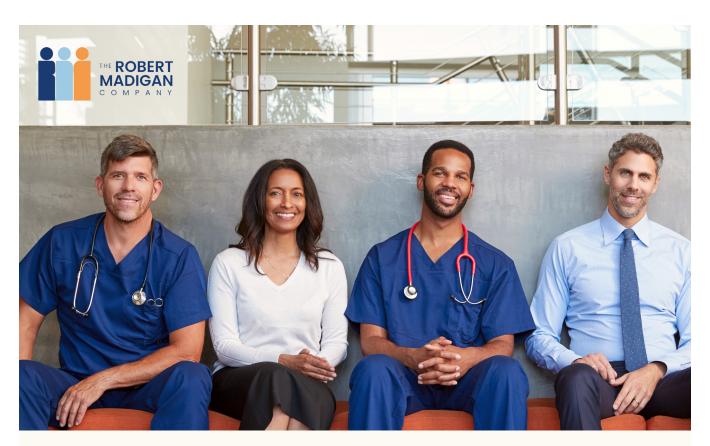
Address: 875 N. Addison Avenue, Suite 200

Elmhurst, IL 60126 Contact: Keith Leitzen, President Email: kleitzen@mngdcare.com

Phone: 630.936.4211

Website: www.managedcarepartners.net

Founded in 1994, Managed Care Partners provides outsourced managed care and revenue enhancement services to acute care and critical access hospitals, health systems, and affiliated practitioners throughout the United States. Managed Care Partners' team includes attorneys and specialists in contract evaluationand negotiation, analytics, credentialing, reimbursement modeling, payment auditing, and direct to employer solutions. The experts at Managed Care Partners can help you and your team focus on what's most important: quality patient care and organizational sustainability.



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MCKENDREE UNIVERSITY - Booth 29

Address: 701 College Street Lebanon, IL 62254

Contact: Dr. Richelle Rennegarbe, Nursing Division Chair, MHA & DNP Program Director

Email: rarennegarbe@mckendree.edu

Phone: 618.537.2148

Website: www.mckendree.edu

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MEDEFIS (Organization Sponsor) - Booth 8

Address: 2121 N. 117th Avenue Omaha, NE 68164

Contact: David Fontana, Account Manager

Email: david.fontana@medefis.com

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Address: 5814 Reed Road Indianapolis, IN 46835

Contact: Laurie Bush, Market Management

Email: laurie.bush@medpro.com

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Contact: Lori Williams, Manager Clinic Development

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Phone: 573.450.0700 Website: www.mwhc.net

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MURRAY COMPANY - Booth 66

Address: 1215 Fern Ridge Parkway, Suite 213

St. Louis, MO 63141 Contact: Bob Morton, Director

Email: bmorton@murray-company.com

Phone: 913.424.9333

Website: www.murray-company.com

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Address: 200 Prospect Street

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Contact: Brooke Morley, Critical Care Specialist

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O'SHEA BUILDERS (Organization Sponsor & Hospital Video Award Sponsor) – Booth 24

Address: 3401 Constitution Drive Springfield, IL 62711

Contact: Tyler Cormeny, Vice President

Email: tyler@osheabuilders.com

Phone: 217.836.4953

Website: www.osheabuilders.com

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OS INC. / EFFICIENTC (Preferred Partner) - Booth 3

Address: W237 N2920 Woodgate Road #100

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Contact: Dave Glyzewski, Operations Director

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PINNACLE HEALTHCARE CONSULTING (Blue Star Partner) – Booth 10

Address: 9085 E. Mineral Circle, Suite 110

Centennial, CO 80112 Contact: Clay Northrop, Manager Email: cnorthrop@askphc.com

Phone: 720.504.3200 Website: www.askphc.com

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P.J. HOERR, INC. (Organization Sponsor) - Booth 37

Address: 107 North Commerce Place

Peoria, IL 65201

Contact: Scott Rinkenberger, Vice President /

Director of Healthcare

Email: scott@pjhoerr.com Phone: 309.688.9567 Website: www.pjhoerr.com

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PSYCHIATRIC MEDICAL CARE - Booth 55

Address: 8 Cadillac Drive, Suite 230 Brentwood, TN 37027

Contact: Jay Ricke, Director, Business Development

Email: jricke@psychmc.com

Phone: 515.250.3993

Website: www.psychmc.com

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Phone: 866.736.0002

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Contact: Sean Ether, Account Manager

Email: sether@relias.com Phone: 919.412.9063

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Address: 885 Melody Lane Roswell, GA 30075

Contact: Chuck Milton, Vice President Email: chuck.milton@robertmadigan.com

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SENEX SERVICES (Blue Star Partner) - Booth 25

Address: 3077 E. 98th Street, Suite 250 Indianapolis, IN 46280

Contact: Stephanie Jobe, CEO
Email: iobesl@senexco.com

Phone: 317.362.1813

Website: www.senexco.com

Senex Services, a woman-owned company based in Indianapolis, IN, is a leading partner to small and midsized hospitals providing centralized billing, extended business office, self-pay receivables, and credentialing and enrollment services. Our mission is to provide transparent, compassionate, and professional services to hospitals and providers, regardless of size, that maximizes revenues, assists patients, and ensures compliance, all while preserving their community reputations. We are a proud ICAHN Blue Star Partner.

STL COMMUNICATIONS, INC. (Blue Star Partner) – Booth 13

Address: 100 Chesterfield Business Parkway #300

Chesterfield, MO 63005

Contact: Dave Leidholdt, Vice President of Sales

Email: dave@stlcom.com Phone: 314.205.7101 Website: www.stlcom.com

STL Communications specializes in managed service/cloud services, including nursecall. We are the exclusive West Call nursecall distributor for Missouri, Illinois, and Kansas, and are committed to providing a customized technology solutions for healthcare customers by offering a blend of industry experience and customer service.

STRATEGIC REIMBURSEMENT GROUP (Blue Star Partner) – Booth 26

Address: 360 West Butterfield Road, Suite 310

Elmhurst, IL 60126 Mary Abeleda, Manag

Contact: Mary Abeleda, Manager **Email:** mary.abeleda@srgroupllc.com

Phone: 773.678.6323

Website: www.srgroupllc.com

Strategic Reimbursement Group, LLC is a Medicare, Medicaid, and third-party reimbursement consulting firm focused compliance while maximizing cash flow for healthcare providers. Strategic's reimbursement services include: Medicare cost report preparation and/or review, prior-year cost report compliance / recoupment review, Disproportionate Share Hospital (DSH) and Medicare bad debt log preparation, and Interim Director of Reimbursement. SRG will maximize your 3rd party reimbursement program.

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Funded by the Illinois Department of Public Health

*Along with counseling, the Illinois Tobacco Quitline offers up to eight weeks of free nicotine replacement therapy (NRT) to enrolled clients who are over 18 years of age, medically eligible (i.e., not pregnant, no heart conditions), and uninsured or have limited coverage.

T2 BIOSYSTEMS - Booth 65

Address: 101 Hartwell Avenue

Lexington, MA 02421 Contact: Christopher Radecki,

Regional Account Manager **Email:** cradecki@t2biosystems.com

Phone: 773.395.6805

Website: https://www.t2biosystems.com/

We are a sepsis diagnostics company that specializes in identifying bloodstream infections in a matter of hours versus days for results. We make this possible through direct from whole blood technology versus current method. Today, results are implicated by the lengthy and cumbersome blood culture process taking days to report out results.

TAG COMMUNICATIONS (Organization Sponsor) – Booth 11

Address: 230 E. Second Street
Davenport, IA 52802

Contact: Randall Jacobs, President Email: rj@tagteamagency.com

Phone: 309.721.8872

Website: www.tagteamagency.com

TAG Communications, Inc., serves healthcare providers in Illinois, Iowa, and Wisconsin. Our focus is strategy first resulting in winning messaging execution. We help our clients connect with all their targeted audeiences using digital and traditional platforms. Today, rural counties can maximize their presence using key diigital media platforms that generate two-way communications leading to engagement. We partner with our clients to accomplish just that.

TELLIGEN - Booth 62

Address: 1776 West Lakes Parkway West Des Moines, IA 50266

Contact: Betty Wendford, Senior Quality

Improvement Facilitator **Email:** bwendford@telligen.com

Phone: 708.228.0361

Website: https://www.telligengiconnect.com/

For more than 45 years, Telligen has helped healthcare providers and practitioners improve health outcomes for millions of people nationwide through proven health management solutions and healthcare expertise. Telligen currently serves as the Centers for Medicare & Medicaid Services (CMS) Quality Innovation Network-Quality Improvement Organization (QIN-QIO) across Colorado, Illinois, Iowa, and Oklahoma, delivering data-driven and locally-tailored healthcare quality improvement.

TRUBRIDGE - Booth 52

Address: 6600 Wall Street Mobile, AL 36695

Contact: Jamie Hodge, Account Manager **Email**: jamie.hodge@trubridge.com

Phone: 205.873.2062

Website: www.trubridge.com

TruBridge helps healthcare organizations of all sizes clear the way for care. We understand many things get in the way of providing great patient care. TruBridge's portfolio of RCM products and services help stabilize revenue cycle operations because we believe when you get paid on time and in full, the path to great patient care gets a bit easier.

ULTRAGROUP HEALTHCARE (Blue Star Partner) – Booth 2

Address: 651 East 4th Street, Suite 100 Chattanooga, TN 37403

Contact: Kenna Johnson, VP of Outpatient Services

Email: kjohnson@ultragrouphealthcare.com

Phone: 423.648.9880

Website: www.ultragrouphealthcare.com

Established in 1998, UltraGroup is a healthcare management company providing comprehensive solutions to rural health hospitals for inpatient and outpatient adults and senior behavioral healthcare and medical satabilization services. UltraGroup's commitment to the vision of providing quality health services is demonstrated through its steadfast dedication to ethical business practices in a highly professional manner.

UNITED IMAGING (Window Cling Sponsor) - Booth 34

Address: 9370 Kirby Drive Houston, TX 77054

Contact: Madison Taylor, Account Executive Email: madison.taylor@united-imaging.com

Phone: 212.920.9694

Website: https://www.usa.united-imaging.com/

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The fight against COVID-19 has entered a more hopeful and productive phase due to the availability and efficacy of COVID-19 vaccines. Primary care providers and hospitals are essential in continuing the vaccination effort in Illinois. If you or your organization is not already vaccinating, please consider starting.

- Currently, pharmacy providers are not authorized to administer vaccines to children younger than three years of age. We need to ensure there is the capacity to vaccinate other age groups.
- Reimbursement for COVID-19 vaccine administration is \$42.14 per dose*
- You do not need an ultra cold freezer to store vaccines.
- Please know vaccinating is the number one priority, and some waste is expected!

Illinois Vaccinates Against COVID-19, or I-VAC, is here to support you in signing up to vaccinate and increasing vaccine uptake. Participation is free and includes educational credits.



COVID-19 Vaccine Bootcamps

Topics include foundational knowledge and skills on COVID-19 vaccine enrollment, storage and administration, vaccine hesitancy, and more.



Learning Collaborative

A forum for healthcare providers to engage with peers and subject matter experts to help solve challenges related to COVID-19 testing, mitigation, vaccination and management. Sessions are tailored to providers serving both pediatric and adult & pregnant populations.



One on One I-CARE ്ന് Enrollment Support

I-CARE enrollment is required to administer COVID-19 vaccines.

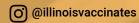


Vaccine Resources

Peer coaching, vaccine outreach materials, do-it-yourself toolkit, I-VAC podcast

Get Started. Get Support. Get Informed. BE A HERO TO THOSE AROUND YOU.















*Per the IL Medicaid Rate

Funding for I-VAC is provided by the Office of Disease Control, through the Illinois Department of Public Health

2022 ANNUAL CONFERENCE & SPONSORSHIP LISTING

UNIVERSITY OF ILLINOIS HOSPITAL - Booth 56

Address: 840 South Wood Street

Chicago, IL 60612

Contact: Jonica Stark, Regional Sales

Service Coordinator

Email: jmstark@uic.edu Phone: 217.899.0604

Website: http://pathology.uic.edu/reflab/

The University of Illinois Hospital and Health Services System (UIH) is a full service laboratory that offers over 1,000 routine and esoteric laboratory tests. The Department of Pathology oversees the Outreach Laboratory and offers a staff of UIH trained physicians, pathologists, and doctoral scientists. UIH services the entire state of Illinois.

USDA RURAL DEVELOPMENT - Booth 61

Address: 2118 W. Park Court, Suite A

Champaign, IL 61820

Contact: Michael Wallace, Community Programs

Director

Email: michael.a.wallace@usda.gov

Phone: 217.403.6209

Website: www.rd.usda.gov/

The mission of USDA Rural Development is to increase economic opportunity and improve the quality of life for all rural Americans. USDA Rural Development's variety of programs focus on water infrastructure, housing, business, and community facilities, including medical resources. From building, expanding, and renovating medical and educational facilities, to equipping them for telemedicine, classroom, and distance learning, USDA Rural Development can help.

VIZIENT (Preferred Partner) - Booth 4

Address: 702 W. Brow Court Peoria, IL 61615

Contact: Stacey Fiddes, Regional Client Executive

Email: stacey.fiddes@vizientinc.com

Phone: 972.581.5431

Website: www.vizientinc.com

Vizient is the nation's leading healthcare performance improvement company and serves more than half of the healthcare organizations across the US – from large IDN's and academic medical centers to community hospitals, pediatric facilities, and non-acute care providers. Vizient optimizes spend systemwide across supplies, services, and capital with solutions that enhance spend visibility and expense management expertise. Lastly, Vizient is the fourth largest consulting company in the nation.

VOICE PRODUCTS, INC. - Booth 40

Address: 8555 E. 32nd Street North Wichita, KS 67226

Contact: Laurie Redden, Regional Sales Manager

Email: swolfe@voiceproducts.com

Phone: 316.616.1111

Website: www.voiceproducts.com

Voice Products has sold and serviced voice, video, data recording, and MD Scribe solutions nationwide for over 30 years. More than 4,000 customers in public safety, healthcare, and other industries entrust their mission-critical needs to Voice Products.

WALZ LABEL & MAILING SYSTEMS - Booth 58

Address: 624 High Point Lane East Peoria, IL 61611

Contact: Brett Ellis, Sales Manager

Email: bellis@walzeq.com Phone: 309.678.2891 Website: www.walzeq.com

Since 1966, Walz has been a local family owned and operated business with headquarters in Illinois. We have nine service depots through the state to provide timely service and support. Our company is focused on designing and implementing flexible, scalable solutions for facilitating outbound and inbound business communications, whether physical or digital, anytime, anywhere. This includes some of industry's most advanced postage machines, folding machines, folder inserters, and document software.

WEBCARE HEALTH (Blue Star Partner) - Booth 27

Address: 2501 SE Tones Drive, Suite 800

Ankeny, IA 50021

Contact: Mark Stalcup, Clinical Solutions Director

Email: mstalcup@webcarehealth.com

Phone: 314.482.8574

Website: www.webcarehealth.com

WebCareHealth, established in 2014, is a leading remote patient monitoring company and ICAHN Blue Star partner. We improve care for chronic condition patients, while offering a no-risk opportunity: no upfront or device costs, a dedicated clinical service team available 24/7, customizable alerts, and we track billing and manage compliance. RPM offers proven clinical benefits, patient satisfaction, improved office efficiencies and revenue general. We will help build an internal program that's right for you.



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WOUND SOLUTIONS - Booth 54

Address: 40 Hampshire Road Mahwah, NJ 07430

Contact: Kevin Danylchuk, President & General Manager

Email: woundsolutions@vanguardpharma.com

Phone: 201.783.9812

Website: www.coregroupmedical.com

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XEROX BUSINESS SOLUTIONS MIDWEST

- Booth 39

Address: 3 Territorial Court Bolingbrook, IL 60440

Contact: Cheryl Beckman, Regional Vice President

of Sales Healthcare

 $\textbf{Email:} \ cheryl.beckman@xerox.com$

Phone: 630.771.8078

Website: https://www.xerox.com

XBS Midwest is a company of the Xerox Business Solutions family - a group of independently operated, local businesses located throughout the United States, Hawaii, Canada, and the United Kingdom. Our teams are passionate about creating local relationships that go beyond a simple product - we are committed to guiding local businesses of all types and sizes towards making a digital transformation in the way they work.





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