

## ICAHN launches service transformation partnership with The Values Collaborative



**Helping hospitals and healthcare organizations build a culture of ownership on a foundation of values**

The Values Collaborative is a cooperative initiative between Values Coach, Inc., and the Illinois Critical Access Hospital Network to make training on The Twelve Core Action Values affordable and accessible to our members.

The emphasis of this course is on values-based life and leadership skills. The twofold goals are to help individuals be more effective in every dimension of their personal lives by sharing practical skills and strategies for cultivating a more positive attitude and more constructive habits, and through their effort and example exerting a positive influence on the culture of their organization.

### The course is built around twelve universal values:

From authenticity to leadership, these values reflect your people and your organization at its best.

The first six values (authenticity, integrity, awareness, courage, perseverance, and faith) are essential for building a solid foundation of character strength.

The second six values (purpose, vision, focus, enthusiasm, service, and leadership) are essential for taking effective action and making a difference in the world.

Each of the twelve values is reinforced by four action cornerstones, creating a 60-module course. Within each cornerstone, the focus is on changing one keystone habit using tools and techniques that are unique to this course.

### The Twelve Core Action Values and the cornerstones that put action into those values

#### I. Laying a Solid Foundation

The first six core action values and associated cornerstones develop inner strength of character.

#### II. Taking Effective Action

The second six core action values and associated cornerstones catalyze action and contribution.

1. Authenticity	4. Courage	7. Purpose	10. Enthusiasm
Self Awareness	Confrontation	Aspiration	Attitude
Self Mastery	Transformation	Intentionality	Energy
Self Belief	Action	Selflessness	Curiosity
Self Truth	Connection	Balance	Humor
2. Integrity	5. Perseverance	8. Vision	11. Service
Honesty	Preparation	Attention	Helpfulness
Reliability	Perspective	Imagination	Charity
Humility	Toughness	Articulation	Compassion
Stewardship	Learning	Belief	Renewal
3. Awareness	6. Faith	9. Focus	12. Leadership
Mindfulness	Gratitude	Clarity	Expectations
Objectivity	Forgiveness	Concentration	Example
Empathy	Love	Speed	Encouragement
Reflection	Spirituality	Momentum	Celebration

The Values Collaborative is now available through the Illinois Critical Access Hospital Network. For further information, please contact:

**Angie Charlet, RN, BSN, MHA, Director of Quality Services**  
 Illinois Critical Access Hospital Network • (815) 875-2999  
 acharlet@icahn.org • www.icahn.org

**Joe Tye, Values Coach**  
 The Values Collaboration, Inc. • (800) 644-3889  
 www.valuescoachinc.com

